MapleMind

For schools and school boards

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trymaplemind.ca/resources/practice-exams/schools/

What a school or board needs to know before a teacher uses MapleMind's practice exams and gradings. The facts that may rule us out come first.

What may rule us out

Students' work leaves Canada. The pages a teacher sends for a grading are stored and marked in the United States.

AI does the marking. OpenAI's models read and mark the pages. No person at MapleMind checks a mark unless the teacher asks.

No outside security certification. We hold no SOC 2 or ISO 27001 certificate. No outside firm has audited or tested our security.

No agreement with your board. A teacher buys under our public Terms and Privacy Policy. We have signed no board's own agreement.

No ministry or board has approved the papers. MapleMind wrote each one in the real exam's format.

What it is

What does a teacher buy?
A practice exam to print, with a copy for each student, its answer key and its marking guides. One purchase covers the students that teacher teaches.

What is a grading?
The teacher photographs or scans one student's finished paper and uploads it. A report comes back with each question's mark and what to practise next.

Do students use the website?
No. Students write on paper. They have no account, sign in to nothing and send nothing.

Can a teacher use it without sending any student work?
Yes. The answer key and marking guides come with every exam. A teacher can mark by hand and send us nothing.

What we collect

About the teacher
Their email address, what they bought, and a record of each sign-in: when it began, was last used and ends.

To make the copies
How many students, the exam's date if the teacher gives it, and colour or black and white. No student's name.

From the pages sent for a grading
The photographs or scan, the answers as read from them, the marks and comments, and a label of up to 20 characters if the teacher types one for a copy.

Is that personal information?
It can be. We ask for no names, but handwriting, a student's own writing and initials can identify a student to someone who knows them.

What we never ask for
Student names, student numbers, birth dates, students' email addresses or their location. The website carries no advertising and no advertising trackers.

Where it goes and who sees it

Where is it stored and processed?
In the United States, by the companies in the table below.

Who can see a student's work?
The teacher who sent it, after signing in. At MapleMind one person, the company's director, can reach stored data, and looks at a report only when the teacher asks.

The AI

Which AI, and does it learn from students' work?
OpenAI's models, through its service for businesses. OpenAI does not use the pages to train its models, and neither do we.

Is a mark a decision about a student?
It is practice feedback on a practice paper, not an official mark. Every report asks the teacher to check it before using it.

How long it is kept

How long do you keep it?
The full photographs or scan: deleted when the report is delivered. The small pictures of each answer shown in the report: 30 days more. The report: 24 months. The made copies: 30 days.

How is it deleted on request?
The teacher can delete one report or all of them at any time from "My practice exams". For anything else, write to privacy@trymaplemind.ca.

Security

How is it protected?
It is encrypted in transit, and at rest by the storage and database providers. The pages sit in private storage, reached only through the signed-in teacher's own pages.

Has it been independently tested?
No. We audited our own systems in July 2026, before this product. No outside firm has audited them or run a penetration test.

What happens if there is a breach?
We contain it, then work out whose information is involved and the risk of harm. Where there is a real risk of significant harm, we notify the Privacy Commissioner of Canada and the people affected.

Consent and your board's rules

Who gives permission to send a student's work?
The teacher. Before the first upload they confirm: "I'm allowed to upload this work: I'm the student's parent or guardian, or my school or the family has allowed it."

Which privacy law applies to MapleMind?
MapleMind is a private company. It follows Canada's private-sector privacy law (PIPEDA) and, for Quebec, Law 25.

The companies that handle it

OpenAI	Reads and marks the pages	United States
Cloudflare	Stores the exam files, the pages sent and the pictures in a report	United States
Neon	The database: orders, sign-in records, reports	United States
Railway	Runs our server, which the pages pass through	United States
Resend	Sends the teacher's sign-in code, file links and report notices	United States
Stripe	Takes the payment	United States
Vercel	Hosts this website and counts its visits without cookies	United States
Lark	Our email inboxes, if you write to us	Outside Canada

Each handles the information only to provide its service to us. The full list covers all of MapleMind.